

Nautilus Reels Warranty and Repair Instructions

When returning a reel, please return the reel in a box.

Do not ship reels in envelopes, padded envelopes, or in weak or damaged boxes.

Include a printed copy of this form with all required fields filled in. Use one form for each item to be repaired.

U.S. customers: please include either a check or money order in the amount of US\$45.00, or provide a credit card (Visa, MasterCard, American Express) to cover shipping, insurance, and processing. Packages received with no payment or payment method cannot not be processed.

International customers: (outside the U.S. or Canada), please return your reel to the Nautilus Reels dealer where you purchased the reel. If sending the reel directly to Nautilus Reels you will be responsible for the actual shipping charges and customs duties to and from Nautilus Reels.

Nautilus Reels warranty repair contact information:

E-mail: repairs@nautilusreels.com

Phone: +1.305.625.3437

Mailing Address:

Nautilus Reels

Repairs

1570 NW 165th St.

Miami, FL 33169

USA

Repair Checklist

- Completely filled in repair form
- Remove fly line, backing optional (we may be required to cut some backing off if needed)
- Include payment method (check or credit card)

Customer Name:
Shipping Address:
City, State, Zip:
Country:
Phone:
e-mail:
May we contact you?
Reel Model (e.g. CCF X2):
Serial No:
Credit Card Number: (If check not included)
Exp:
CVV code:
Billing Address:
Items included (e.g. Black Reel, Spare spool, 2 reel cases):
Reason for repair (please be specific):
Additional Comments: